



How to Login using Microsoft Authenticator to access Setup Guides

Click on the Windows PC or MacOS Setup Guide link

Getting Started

You will need to configure a few pre-requisites on your **personal laptop/desktop** before you are able to login.

To access the dbRAS setup guide you will need **Microsoft Authenticator** setup on your mobile device

dbRAS Setup Guides

[Windows PC Setup Guide](#)

[Apple macOS Setup Guide](#)

Login to access the Setup Guide

Sign in with your DB email address and password.

Microsoft

Sign in

first.last@db.com

[Can't access your account?](#)

Next

Welcome to Deutsche Bank!

Microsoft

← first.last@db.com

Enter password

.....

[Forgot my password](#)

Sign in

Welcome to Deutsche Bank!

Microsoft

first.last@db.com

Approve sign in request

Open your Microsoft Authenticator app and approve the request to sign in.

[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

Welcome to Deutsche Bank!

NOTE: You may receive an **AADSTS90072** error message indicating your device is already managed by another Azure user account.

Open your browser in private (incognito) browsing mode to login.

- Google Chrome: [How do I turn on private mode in browsing?](#)
- Microsoft Edge: [How do I turn on private mode in browsing?](#)
- Safari on Mac: [How do I turn on private mode in browsing?](#)



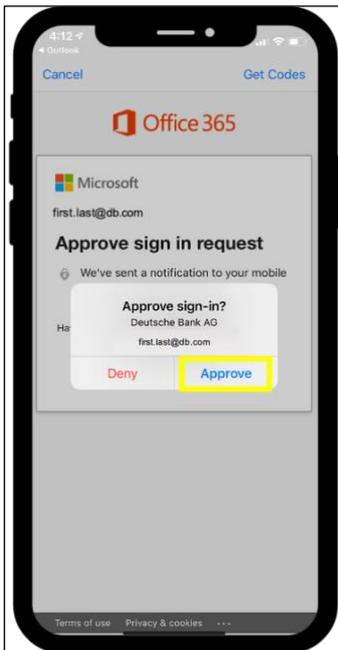
You should receive an **“Approve sign-in”** request on your mobile device with Microsoft Authenticator installed.



Approve the sign-in request to access the Setup Guide

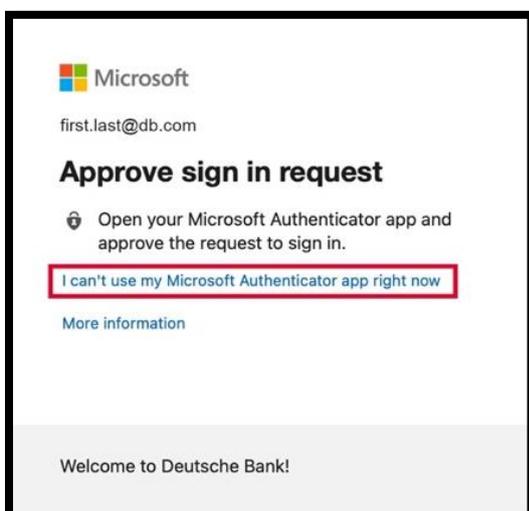


Don't receive an “Approve sign-in” notification on your mobile device? [Follow these steps.](#)

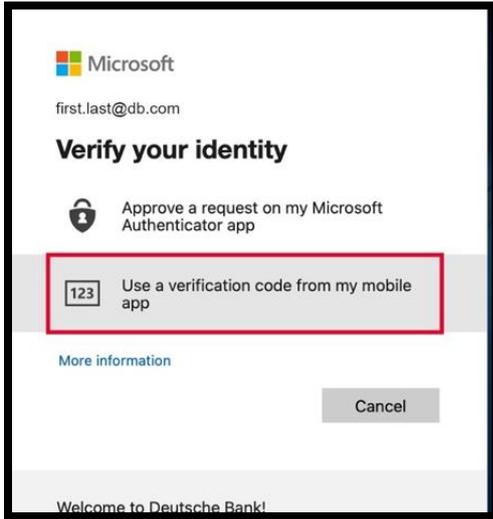


Logging in with a one-time passcode if you do not receive an “Approve sign in” notification in Microsoft Authenticator

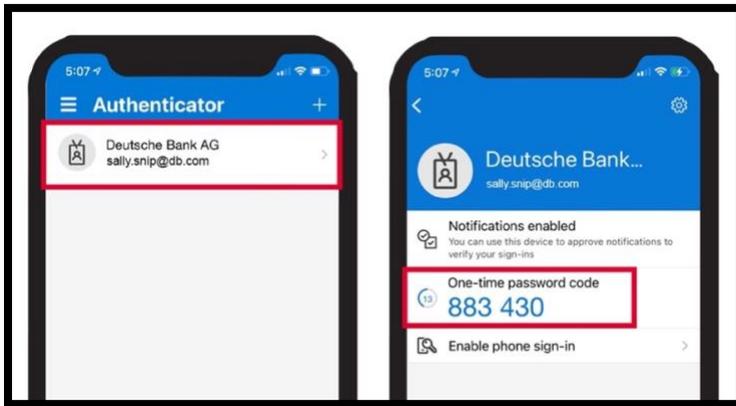
1. On your PC, choose [I can't use my Microsoft Authenticator app right now](#)



2. Click  Use a verification code from my mobile app



3. On your mobile device, open the  Authenticator app and tap  Deutsche Bank AG sally.snip@db.com to reveal your **One-time password code**, which changes every 30 seconds.



4. On your PC, enter the One-time password code from your  Authenticator app and click 

